

Application form

12 weeks **free** train travel including weekends with an annual season ticket

Application form

Please complete in BLOCK CAPITALS

Title: Mr Ms Other

Forename:

Surname:

House no/Name:

Street:

Town/City:

County: Postcode:

Telephone:

Mobile:

Email:

Company name:

DOB (optional):

Please tick if you would like to receive information and special offers via email:

Ticket type: Annual Start date:

Other:

Origin station:

Destination station:

If you already have a photocard then please enter your card number in the box below.

Photocard no:

Special note: Multimodal season tickets are available within the Passenger Transport Executive areas of Greater Manchester, Merseyside, West Yorkshire, South Yorkshire and Tyne and Wear.

For ticket office use only

Issuing office NLC:

Ticket number:

Photocard no:

Start date:

Expiry date:

Amount paid: season ticket

Frequently asked questions

What happens if I leave the company?

Please refer to your company terms and conditions or contact your company co-ordinator. Please be aware that annual season tickets returned after 40 weeks have no refund value.

How do I get a replacement for a damaged ticket?

Accidentally damaged season tickets can be replaced if the original is returned.

Return the damaged ticket to your company co-ordinator who will arrange a replacement ticket for you.

How do I get a replacement for a lost season ticket?

If your season ticket and/or photocard is lost, inform your company co-ordinator as soon as possible. A new season ticket and/or photocard will be issued and your company co-ordinator will inform you when your replacement ticket is ready for collection. There is a £10 admin fee for this, payable by the season ticket holder.

If a replacement photocard is required then please supply a passport-size photograph to your company co-ordinator.

How do I get a replacement for a stolen season ticket?

If your season ticket and/or photocard has been stolen, inform your company co-ordinator as soon as possible. You will also need to get a crime reference number from the police.

A new season ticket and/or photocard will be issued and your company co-ordinator will inform you when your replacement ticket is ready for collection.

If a replacement photocard is required then please supply a passport-size photograph to your company co-ordinator.

What happens if I move house?

If you move house and need to change your home station then the existing season ticket must be returned to your company co-ordinator.

You will need to complete a new application form and give this to your company co-ordinator.

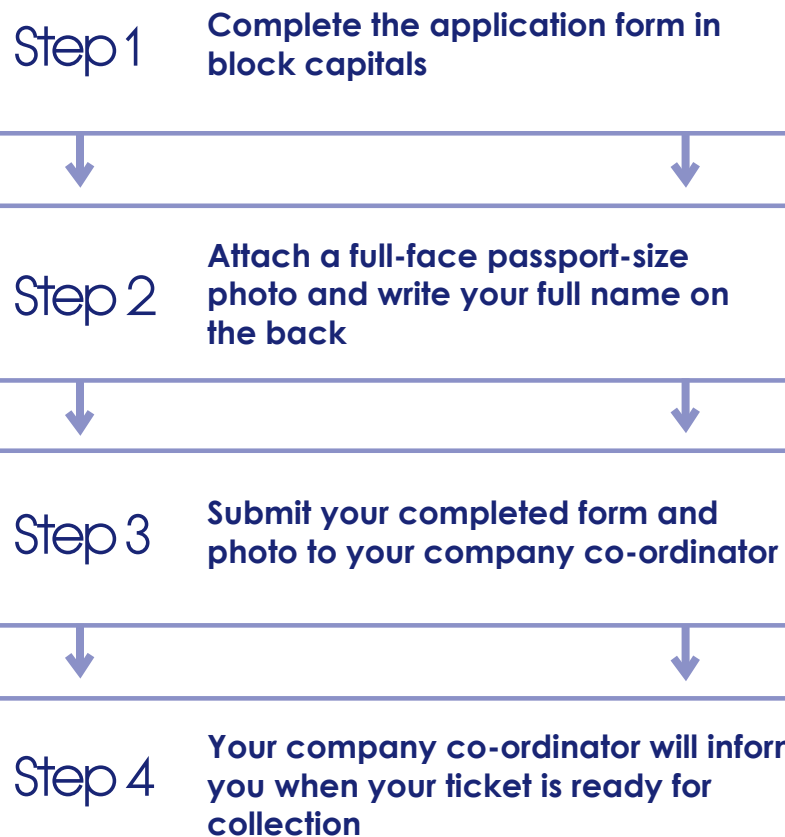
A new ticket will be issued and sent back to your company co-ordinator who will inform you when your new ticket is ready for collection.

There may be an adjustment to the salary deductions if the fare changes as a result of your move.

How can I get a season ticket renewed?

One month before your ticket expires your company co-ordinator will inform you that your season ticket is due for renewal. You can reapply through your company co-ordinator.

How to apply



To get the price of your season ticket please visit our website www.northernrail.org/travel/season-ticket-calculator

Or email corporate.sales@northernrail.org for any queries, journey planning or season ticket prices.

Contact

Customer helpline

For comments, enquiries and complaints

Telephone: **08450 00 01 25**

Email: customer.relations@northernrail.org

Website: northernrail.org

Access, disabled information or cycle assistance

Freephone: **08081 56 16 06**

Email: assistance@northernrail.org

Textphone: **08456 04 56 08**

Lost property

Telephone: **08706 02 33 22**

Email: lost.property@northernrail.org

Fares and service information

National Rail Enquiries

Telephone: **08457 48 49 50**

Textphone: **08456 05 06 00**

Website: nationalrail.co.uk

British Transport Police

Telephone: **0800 40 50 40**