

Charges & Fines

These charges are just an example of charges. They are not final and are subject to change without notice. All of these charges and fines may be subject to an administration charge of £15.

Call out & Labour Charges		Damage & Replacements	
Contractor call out charge (normal hours)	£75.00	Flat Entrance & Communal Hallways	
Contractor hourly charge (normal hours)	£50.00	Paint hallway wall (standard)	£40.00
Site staff call out charge (normal hours)	£30.00	Paint hallway wall (large)	£50.00
Site staff hourly charge (normal hours)	£30.00	Replace front door / door frame	£500.00
Contractor call out charge (outside normal hours)	£100.00	Replace hallway / stairway carpet	£500.00
Contractor hourly charge (outside normal hours)	£75.00	Kitchen & Lounge	
Site staff call out charge (outside normal hours)	£75.00	Paint all kitchen / lounge walls	£200.00
Site staff hourly charge (outside normal hours)	£40.00	Replace kitchen / lounge carpet	£500.00
Fines		Replace kitchen lino / flooring	£500.00
Smoking	£30.00	Replace lounge sofa	£400.00
Late Fire Alarm Evacuation	£40.00	Replace lounge chair	£300.00
Tampering with Safety Equipment (including doors)	£100.00	Replace coffee table	£200.00
Propping open fire door	£50.00	Replace dining table	£400.00
Unacceptable levels of cleanliness fined on individual basis		Replace dining chair	£100.00
Unacceptable levels of noise fined on individual basis		Replace kitchen stool	£150.00
Failure to Attend Disciplinary Meeting	£35.00	Replace kitchen worktop	£500.00
Keys & Rooms		Replace kitchen bin	£60.00
Replacement Lock and Keys		Replace microwave	£120.00
Leek Road Halls	£100.00	Replace vacuum cleaner	£140.00
Leek Road Houses	£95.00	Replace oven	£275.00
Clarice Cliff Court	£95.00	Replace hob (solid plate)	£150.00
Stafford Court & Yarlet	£100.00	Replace hob (ceramic)	£225.00
Replacement Wedgewood Key Card	£20.00	Replace oven shelves	£20.00
Non-return of Keys (per day)	£10.00	Replace oven grill pan	£25.00
Room Transfer	£25.00	Replace undercounter fridge	£200.00
Repeated Lockouts (first two times are free)	£15.00	Replace fridge freezer	£350.00
Cleaning		Replace undercounter freezer	£200.00
Flat Entrance & Communal Hallways		Replace fridge / freezer shelves / drawers (each)	£20.00
Vacuum & steam clean carpet	£40.00	Replace TV	£390.00
Clean all surfaces & skirting	£15.00	Replace TV remote control	£50.00
Rubbish removal (per bag / item)	£10.00	Replace kettle	£15.00
Bedroom		Replace hot water dispenser	£200.00
Rubbish removal (per bag / item)	£10.00	Replace plug / Ethernet sockets	£30.00
Clean & disinfect all bedroom furniture, surfaces, windows & skirting	£50.00	Replace mop & bucket	£20.00
Empty & clean bedroom cupboards, wardrobe & drawers	£15.00	Replace noticeboard	£50.00
Bathroom		Replace blinds	£120.00
Deep clean & disinfect all of En-suite bathroom	£50.00	Replace Bluetooth speakers	£200.00
Clean & de-scale toilet	£10.00	Replace Bluetooth speakers remote	£50.00
Clean & de-scale shower	£10.00	Bathroom (En-suite or shared)	
Clean & de-scale sink & taps	£10.00	Paint bathroom	£50.00
Rubbish removal (per bag / item)	£10.00	Replace bathroom flooring	£100.00
Shower floor deep clean	£25.00	Replace En-suite door	£200.00
Kitchen & Lounge		Replace shower curtain	£15.00
Vacuum carpet	£20.00	Replace shower door	£90.00
Vacuum & steam clean carpet	£50.00	Replace toilet seat	£45.00
Rubbish removal (per bag / item)	£10.00	Replace toilet	£200.00
Clean & disinfect all lounge furniture, surfaces, windows & skirting	£30.00	Replace sink / basin	£200.00
Clean lounge sofas / chairs	£40.00	Replace bathroom mirror	£65.00
Clean & disinfect all kitchen worktops & furniture	£30.00	Replace ceiling tile	£20.00
Empty & clean kitchen cupboards & drawers	£30.00	Bedroom	
Clean & de-grease cooker & hob, inside & out	£75.00	Paint bedroom walls (all walls)	£120.00
Clean & de-frost fridge freezer	£25.00	Replace bedroom carpet	£220.00
Clean & de-grease extractor fan	£50.00	Replace single bedframe	£250.00
Clean microwave, inside & out	£20.00	Replace single mattress	£65.00
Clean, disinfect & de-scale sink & splashback	£30.00	Replace bedroom desk / worktop	£100.00
Steam clean curtains / binds	£30.00	Replace wardrobe	£220.00
Clean & disinfect kitchen floor	£15.00	Replace Ethernet cable	£3.00
		Replace telephone	£60.00
		Replace bedroom chair	£65.00
		Replace bedroom bin	£5.00
		Replace noticeboard	£35.00
		Replace curtains / blinds	£75.00
		Replace shelves	£55.00
		Replace plug / internet socket	£30.00
		Replace light	£50.00
		Safety Devices	
		This is taken extremely seriously and will be in addition to a £100 fine for tampering with safety equipment.	
		Replace 6 litre foam extinguisher	£150.00
		Replace 9 litre foam extinguisher	£200.00
		Replace fire blanket	£50.00
		Replace smoke or heat detector	£200.00
		Replace standard emergency light	£100.00
		Replace fire safety signs	£50.00
		Reset fire call point (break glass or button)	£50.00