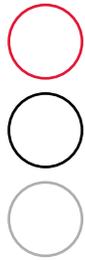


# Understanding the importance of feedback

How can  
I improve?

Where am I  
doing well?





Feedback...  
it makes  
you think!



## My grades explained ...How to self-assess my work...and better understand my subject!

At Staffordshire University we want to help make sure you graduate with the very best possible result. That's why, throughout your time with us, we'll provide you with all sorts of valuable feedback to help keep you on track for a successful future.

**Feedback can come from lecturers, module leaders, mentors ...even your fellow students.**

**Feedback can be about:**

- Your individual assignments
- Group work
- Drafts that you have prepared
- Your ideas about your subject

**Feedback can help you to:**

- Self-assess your work
- Work out where you've gone wrong in an assignment
- Improve future assignments
- Understand your subject better
- Approach work in new modules
- Stay happy, confident and focused!

**Feedback can be given as:**

- Written comments on your work
- Verbal advice about your work
- Comments in group discussions
- Comments through online debates

## Three steps...to help you improve

Follow these simple steps to get the very most from feedback...

1

### Get ready for it

Take a little time to find out what sort of feedback you'll receive:

- Will it be written, spoken or online?
- Who will provide the feedback?
- When will it be given?

**If you're not clear about any of the above – and the information isn't clear in your module handbook – please ask your module leader for advice.**

2

### Understand it

Once you've been given feedback:

- Think about how it applies to your work or ideas
- Consider how it applies to your assessment criteria
- If the feedback is hand-written, can you read the writing?
- Do you understand the feedback? If not, ask the person who gave it to explain!

3

### Use it

Now think about what you have done well and where you can improve.

This will help you to:

- Plan future work
- Better prepare work in other modules (as the feedback may be relevant to them)
- Develop your understanding of the subject
- Think clearly about your plans for the future

# Learning Support

- to help with your studies

As well as important feedback, we also provide all kinds of support to help you throughout your studies.

Our support includes:

## eResources

- an online resource that you can access 24 hours a day, 7 days a week

## Academic Skills

- support to help you become a more effective learner

## Study Skills

- special help if you find that studying at university is quite different from previous learning

Find out more at:

[www.staffs.ac.uk/learningsupport](http://www.staffs.ac.uk/learningsupport)

# Staffordshire University Students' Union



Staffordshire University Students' Union recognises that students are not always satisfied with the feedback they receive and, that on numerous occasions, staff provide feedback but students fail to access it. We are working closely with the University to improve this.

Activities include:

- Running a successful feedback campaign that resulted in the University agreeing to give feedback on examinations and reducing the time taken to give feedback generally
- Conducting surveys, analysing data and collating case evidence around feedback for submission to the QAA as part of the University's last audit
- Working with the University on a new Student Academic Partnership project to emphasise the importance of academic feedback

Find out more at:

[www.staffs.ac.uk/staffsunion.com](http://www.staffs.ac.uk/staffsunion.com)

Based on an idea from Oxford Brookes University Assessment Standards Knowledge exchange (ASKe)