

BOOK ORDERING FORM



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ISBN									
Emailed Price		Paid		Ordered		Delivered		Collected	

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BOOK ORDER DELIVERY

Accepting Returns and Giving Refunds: The Law

When collecting your book - Please sign below to confirm you agree to our refund policy

Accepting returns and giving refunds

The Library must offer a full refund if an item:

Is faulty. Not as described. Doesn't do what it's supposed to do.

We are unable to return used books to our suppliers.

No returns or refunds after the book has been collected.

The Library is unable to offer a refund after collection if the customer

No longer wants an item (e.g. because it's the wrong size or colour or the customer has ordered the wrong book).

Damaged an item by trying to repair it themselves or getting someone else to do it.

Signature		Date	
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