

Other tickets available

If you live outside of the boundary area, there are other tickets available direct from the bus company that may offer you a discount compared to paying the full price. Other tickets are available from the operators listed below only.

First

t: 08456 020 121

w: www.firstgroup.com

Wardle Transport

t: 01782 827282

w: www.wardletransport.com

Bakerbus

t: 01782 522101

w: www.bakerbus.com

BUS^{IN}

and travel **Smart** in North Staffs



What is Smart?

The SMART multi-operator bus ticket is a ticket ideal for people who want to or need to travel on bus services provided by more than one bus company in most parts of North Staffordshire*.

The company you work for has signed up to a new scheme whereby their staff can receive discounted annual SMART bus tickets .

Journey Planning

For help planning your journey call TraveLine

0871 200 22 33 or go to

www.traveline.org.uk

Timetable is also available by visiting www.stokebus.info

Smart Zone



*SMART tickets are only valid on bus services that operate in the area shown on the map.

SMART tickets cannot be used to travel to or from areas outside of the boundary, however you can use your ticket to travel to the boundary and just pay the additional fare to your destination.

Contact Us

To find out who your bus pass administrator is in the company you work for or for other information regarding the bus pass please contact us by

E: ticketing@stoke.gov.uk

T: 01782 234500

What does it cost?

The annual SMART ticket costs £540.

How do I pay?

You have to sign up for 12 months and pay us by direct debit.

This works out at just **£45** a month.

How does it work?

When we receive your direct debit payment we will send you a bus pass to your place of work to allow you to travel. You will receive 12 SMART month passes in the year.

Where is the discount?

SMART month bus passes normally cost £70*

When signing up to our annual SMART scheme and spreading your costs over 12 months you are **saving £25 a month** compared to having to pay the full price.

This works out at a **£300 a year saving!**

How do I apply?

See your bus pass administrator for an application and direct debit form. Fill them in and send them to us at the following address:

Stoke-on-Trent City Council
Safe and Sustainable Transport
Civic Centre, Glebe Street, Stoke, ST4 1HH

Once we've set your direct debit up we will send your passes to your bus pass administrator at your place of work ready for you to collect before the start date.

FAQs

Q: What happens if I stop working for the company?

A: You must inform us that you are leaving as soon as possible. You may no longer be entitled to a SMART pass. If this is the case, we will cancel your direct debit and stop issuing passes to you effective from your end date.

Q: What happens if i move address over the SMART boundary area?

A: You may cancel your annual agreement. We will cancel your direct debit and stop issuing passes to you.

Q: Can anyone buy a discounted SMART pass?

A: No, this offer is exclusive to business that have signed up to the scheme within the Bus in & Travel Smart in North Staffs boundary area.

Q: Will I need a photograph?

A: Yes, we will need a passport sized photograph of you.

Q: What happens if I lose my pass?

A: We will need a new passport sized photograph of you and we will issue you with a replacement. There is a fee of £10 to replace lost passes.

Q: Will my pass automatically be renewed at the end of the 12 months?

A: No. You will need to complete a new application and direct debit form.

Q: Can I choose the start date?

A: No. Passes issued will start either on 1st or 15th of the month depending on when your direct debit payment is. There are two payment dates available:

Payment date of 15th, your pass will start 1st.

Payment date of 3rd, your pass will start 15th.